



FIRE INVESTIGATION ASSOCIATION OF ALBERTA

Investigative Interviewing Techniques



September 4, 2025

This workshop will equip students with science-based interviewing techniques and strategies to facilitate information-gathering from cooperative and resistant interviewees. Workshop content includes:

The Core Skills of Investigative Interviewing

- Planning and preparation
- Building and maintaining rapport
- Effective listening techniques
- Effective questioning techniques

A Structured Approach to Investigative Interviewing - The PEACE Model of Investigative Interviewing:

Planning and Preparation
Engage and Explain
Account
Closure
Evaluation

Tandem Interviewing

- Preparing for, and conducting an investigative interview with a second interviewer present

How to Elicit and Manage Information from Resistant Interviewees

- Non-coercive interviewing techniques designed for use with resistant interviewees

Recognizing and Managing Interviewee Communication Styles

- Understanding and adapting to the fundamental styles of communication

Credibility Assessment – What Science Tells Us Works

- Science-based interviewing techniques to better assess interviewee credibility

FIAA Registration: \$600.00

Register online today at www.fiaa.ca/events. **Registration Deadline: August 22, 2025**

**** INCLUDED in your registration fee ****

The FIAA will provide morning coffee, lunch and afternoon snacks.

Attention: Alberta Safety Codes Officers. LEARN & EARN!

This course qualifies for "5" Alberta Safety Codes Council Continuing Education Credits

ACCOMMODATIONS:

Holiday Inn and Suites Edmonton Airport and Conference Centre

1100 – 4 Street Nisku, AB

A block of rooms has been reserved for course participants. Use this link [FIAA](#) or Call **780-979-0839** and reference "FIAA" prior to May 30, 2025, to confirm your rate of **\$109.49/night** (+ taxes) (includes breakfast)

Training Location:

Holiday Inn and Suites Edmonton Airport and Conference Centre
1100 – 4 Street Nisku, AB **Glacier 1 and 2 rooms**

Class Times:

08:00 – 17:00
Registration @ 07:00